MCC Known Issues

Review the known issues document to learn about identified MCC system issues and any workarounds. If you have other issues to report, send them to the Support Desk at ProgramSupport@MilitaryChildCare.com.

Defect Number	Summary	Site	Module	Work Around
50073	If a program offers school age and non-school age care options, when age override is selected all the care options are displayed and don't take into account school age or non-school age.	Program	RFC	None
43845	A declined offer for the School Out and Seasonal Camps care option shows in the family's History tab with a Reactivate link; however, the Reactivate link does not work and should not be available.	Program	Manage Care	None
44024	If a sponsor's duty installation name or address includes special characters, then the Manage Care tab does not display in the Household profile. For example, the German installation on 'Heidlochstraße', the 'ß' is a special German character that should be replaced with 's'.	Program	Manage Care	Do not use special characters
44480	Program users continue to see children on their waitlist who have a request for an offering in the past (e.g., seasonal camp with a date that has already occurred).	Program	View Waitlist	Cancel the request on the family's behalf
45873	If a family receives a full offer for before and after school and accepts either before or after school, the declined offering cannot be re-requested.	Program	My Child Care/Manage Care - Update Care Requested	None
48315	Offered weeks for summer camp are not displaying on the Placement List once a week has passed.	Program	Placement List	To see the requests offered to a family access Manage Care