



## Program Release Notes v2.0.8

On 17 May 2020, MilitaryChildCare.com (MCC) was upgraded to include several enhancements. The enhancements are summarized in the table below. Additional details about each enhancement are included in subsequent sections of this document.

Enhancement Area	Details
Collect Where Child Receives Care	<p>The system will now collect information on where children are currently receiving care. Families, or program users on behalf of families, will be prompted to select one of the following care settings:</p> <ul style="list-style-type: none"> <li>▪ Military child care program (CDC, SAC or 24/7)</li> <li>▪ Military Family Child Care (FCC) provider</li> <li>▪ Community-based child care program receiving military fee assistance</li> <li>▪ Community-based child care program</li> <li>▪ Family member, friend, neighbor, or nanny</li> <li>▪ At home with a parent</li> <li>▪ Cannot find child care at this location</li> <li>▪ Other, enter text</li> </ul>
Report(s)	<p>A new report, Where Children with Unmet Need are Receiving Care, is now available. This report includes the total number of children with an unmet need along with the number of children receiving care in each care location.</p>
Accepted Offer	<p>Rather than an offer being removed from the My Child Care page and the Manage Care tab when it is accepted, it will now remain until a program user completes the offer, so families have more transparency into their offers.</p>
Care Option Setup	<p>The following text was added to the Care Option Setup to further explain the Care Options Effective Date:</p> <p>The effective date is based on GMT; therefore, as of 00:01 GMT on this date, the care option will be visible to families. To ensure the care option appears in MCC as intended, convert 00:01 GMT to your time zone prior to selecting and entering a date.</p>

## Collect Where Child Receives Care

The system will now collect information on where children are currently receiving care. Families, or program users on behalf of families, will be prompted to select one of the following care settings:

- Military child care program (CDC, SAC or 24/7)
- Military Family Child Care (FCC) provider
- Community-based child care program receiving military fee assistance
- Community-based child care program
- Family member, friend, neighbor, or nanny
- At home with a parent
- Cannot find child care at this location
- Other, enter text

Once an offer is made, accepted, and completed with a start date, the system will update the current care for the child to the program or provider where the offer was made. Review the information and screen shots below for more information.

1. A family, or a program user acting on a family's behalf, must select where their child is currently receiving care when creating a request for care with a date care needed (DCN) is within 30 days.

**MILITARY**  
CHILD CARE .COM

Welcome, Kevin Taylor | Help

My MCC Dashboard Find Child Care My Child Care My Household Profile My Notifications

### My Request Summary

1 2 3 4  
Your Information Available Care Choose Programs Review

**Search Criteria**

Child's Name: Alice Taylor  
Date Care Needed (DCN): 11.01.2020  
Sponsor's Duty Station: Fort Hood  
Other Search Locations: Home Address  
Care Type(s) Selected: Full-Day Care

**Program(s) and Care Option(s) Selected:**

FCC Provider Sally K  
• Full-Day Care

FCC Provider Rose H  
• Full-Day Care

Please provide any additional information about your child that may be helpful for us to know.

\* Required

Where is your child currently receiving care while you are stationed at Fort Hood?

Why do we collect this information?

Military child care program (CDC, SAC, 24/7)

Begin typing program name and select program

Military Family Child Care (FCC) provider

Community-based child care program receiving military fee assistance

Community-based child care program

Family member, friend, neighbor, or nanny

At home with a parent

Cannot find child care at this location

Other, enter text

\* I understand and agree to the following:

I will ensure my email address is current and will check for and review email notifications about the status of my request(s) for care.

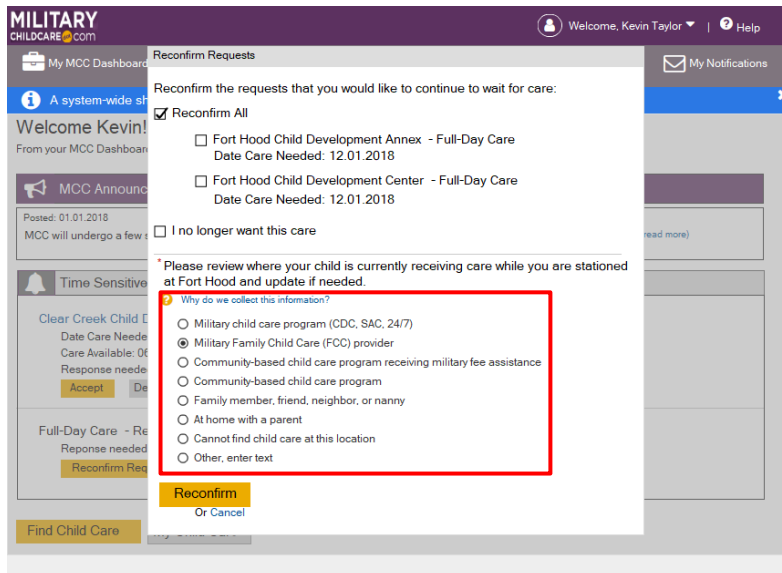
I will provide eligibility verification documents prior to enrollment.

Anticipated Placement Time (APT) is an estimate of how long families can expect to wait for a child care space in the requested program. APT is not a guaranteed placement time and may be modified as a result of changes to the request (e.g., an update to the date care needed or a change in family type) or circumstances at the program.

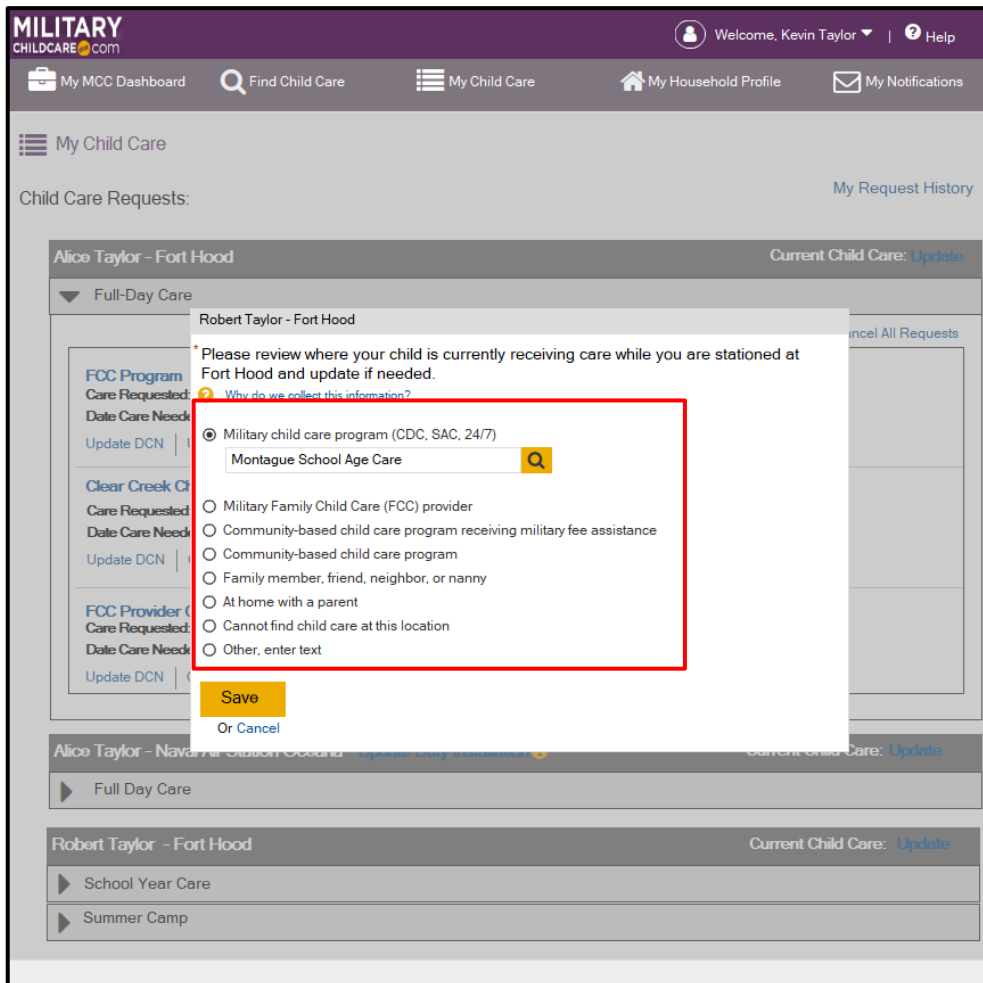
< Previous Confirm Or Cancel

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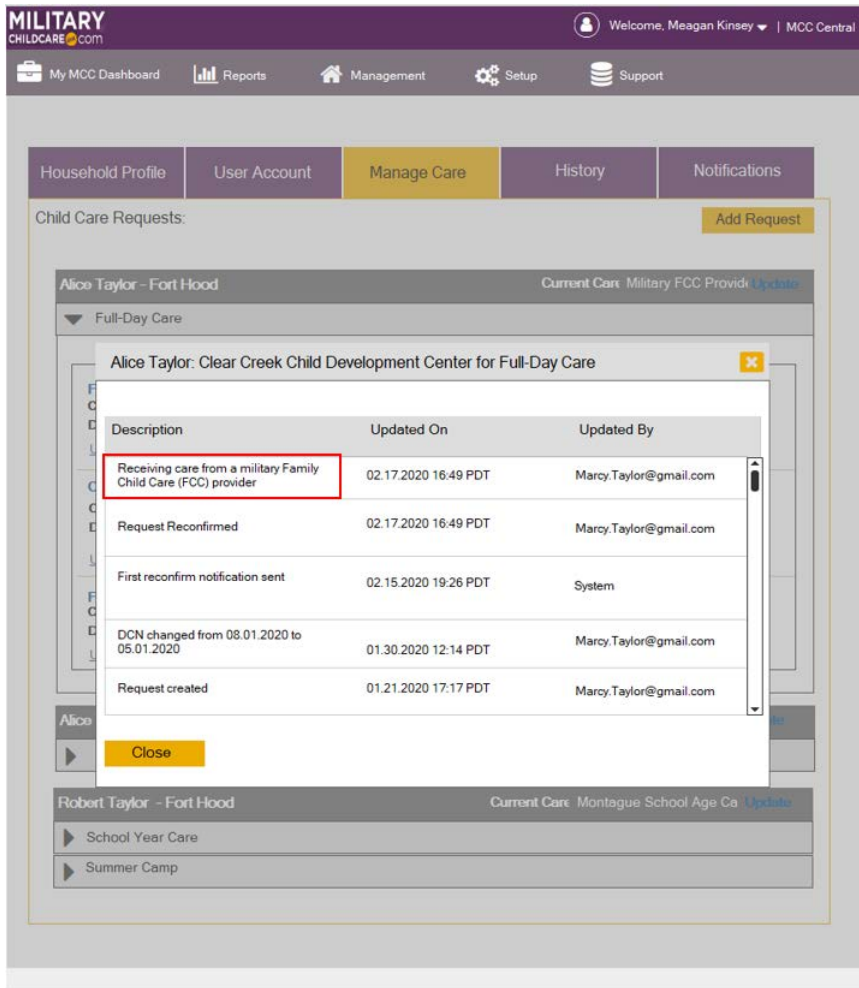
2. A family, or program user acting on a family's behalf, must review and update where the child is currently receiving care, as needed, with each reconfirm cycle.



3. A family can review and update where their child is currently receiving care from their My Child Care page. A program user, on a family's behalf, can review and update the information in Manage Care.



## 4. Program users can see where a family is currently receiving care in the History Log.



## Where Children with Unmet Need are Receiving Care Report

A new report will be available with information about where children with unmet needs are receiving care. This includes the total number of children with an unmet need along with the number of children receiving care in each care location. Initially the report will be sparsely populated as it takes time for the data to be collected and the time-based reconfirm requirement has been suspended due to COVID-19. Review the screenshots below to see the report criteria and output.

### 1. Criteria for generating this report

**MILITARY CHILD CARE (MCC)** FOUO - Primary sensitive

My MCC Dashboard | Reports | Management

<< Return to Reports

### Where Children with Unmet Need are Receiving Care Report

**\*Required**

**Report Criteria**

\*Select the report summary level:  
 Branch  Region  Installation  Metro Zone

\* Select which of the following to include:  
 1) Choosing a single value will display a single tab with unduplicated data for that selection.  
 2) Choosing more than one value (if available) will display a single summary tab with unduplicated data for all selected.

Branch  
 Army

Select breakout options to include additional tabs (if available) for each level within the selected summary level:  
 For example: If you are requesting a summary for a region, you can also request a breakdown of all installations in that region.  
 Note: Children may be displayed more than once in the breakdown information if a child has an unmet need at more than one installation.

Branch  
 Region  
 Installation

\*Select the Date of Record  
 05.13.2020

Generate Report or Cancel

### 2. Report results

Subtotal by Age Group: Number and Percentage of Children with Unmet Need by Care Setting											
	Total Children	Military child care program (CDC, SAC, 24/7)	Military Family Child Care (FCC) provider	Community-based child care program receiving military fee assistance	Community-based child care program	Family member, friend, neighbor, or nanny	At home with a parent	Cannot find child care at this location	Other	Unknown	
10	2858	2	0	0	0	1	3	0	0	2852	40%
11	1353	3	0	0	0	0	2	0	1	1347	19%
12	939	1	0	0	0	0	2	1	0	935	13%
13	1389	12	0	0	0	0	2	0	0	1375	19%
14	6539	18	0	0	0	1	9	1	1	6509	92%
15	562	6	0	0	0	0	1	2	0	553	8%
16	7101	24	0	0	0	1	10	3	1	7062	99%
17											
18											
19											
Subtotal by Priority: Number and Percentage of Children with Unmet Need by Care Setting											
	Total Children	Military child care program (CDC, SAC, 24/7)	Military Family Child Care (FCC) provider	Community-based child care program receiving military fee assistance	Community-based child care program	Family member, friend, neighbor, or nanny	At home with a parent	Cannot find child care at this location	Other	Unknown	
22	11	0	0	0	0	0	0	0	0	11	0%
23	129	0	0	0	0	0	8	0	0	121	2%
24	1308	1	0	0	0	1	2	1	1	1302	18%
25	2354	5	0	0	0	0	0	2	0	2347	33%
26	428	1	0	0	0	0	0	0	0	427	6%
27	889	1	0	0	0	0	0	0	0	888	13%
28	1	0	0	0	0	0	0	0	0	1	0%
29	1271	3	0	0	0	0	0	0	0	1258	18%
30	7101	24	0	0	0	1	10	3	1	7062	99%
31											
32											
33											

## Care Option Setup

The text on the Care Option Setup page was modified to further explain the Care Options Effective Date.

▼ Care Options

Edit Care Option

First, Please select a care type

Care Type [Learn More](#)  
Full Day Care

Selected: Full Day Care

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**Full Day Care Option Setup**

Next, enter the information below to create the care option. Once this care option is activated and the effective date has passed, families will then be able to see your program in their search results and submit requests for this care option.

**\* Required**

Select the care option name from the drop-down list below. Use the description of the care option to ensure you are selecting the one that matches the type of care you offer.

**\* Care Option Name**  
Full-Day Care

**▲** Full-Day Care meets the needs of eligible parents who require child care services for infants through preschool for six hours or more per day on a regular basis, usually at least 4 days per week.

Enter a custom label, if applicable. The Custom Label is required if you create more than one of the same care option and will help you to distinguish between care options when making offers. If you select Yes for "Show on Family Search?", the custom label will also be visible to families on their search. [Learn More](#)

Custom Label Page      Show on Family Search?  
 Yes  No

**\* Select the Age Group or Age Range this care option serves. This information will be used to restrict who can request this care option and can be further refined to identify the appropriate children for the space when making offers.** [Learn More](#)

Age Group(s)  
 Infant  
 Pretoddler  
 Toddler  
 Preschool

Custom Age Range  
0 ▼ To 0 ▼ Months

**\* Enter the care option's effective date. This is the date when the care option will be visible on the search for families to request. The effective date is based on GMT; therefore, as of 00:01 GMT on this date, the care option will be visible to families. To ensure the care option appears in MCC as intended, convert 00:01 GMT to your time zone prior to selecting and entering a date.**

05.06.2020 ▼

**\* Enter the care option's start date. This is the date when children can start attending this care option.**

05.06.2020 ▼

**\* Does this care option have an end date? Select Yes if your care option is only offered for a limited time, such as during the Summer.**

Yes  
 No

**\* Select the care option's operating schedule. If the care option follows a custom schedule that is different from your program's operating schedule, select that option and enter care option's days and hours of operation.**

Follows the program's operating schedule of:  
M, T, W, Th, F, from 09:00 - 16:00

Follows a custom schedule of:

Days of Week	Open	Close
<input type="checkbox"/> Su <input type="checkbox"/> M <input type="checkbox"/> T <input type="checkbox"/> W <input type="checkbox"/> Th <input type="checkbox"/> F <input type="checkbox"/> S	<input type="text" value="00:00"/>	<input type="text" value="00:00"/>

**\* Care Option Status:** [Learn More](#)  
ACTIVE ▼ [No Longer Offered](#)

Next >  
or Cancel