



Program Release Notes v2.0.9

On 19 June 2020, MilitaryChildCare.com (MCC) was upgraded to include several enhancements. The enhancements are summarized in the table below. Additional details about each enhancement are included in subsequent sections of this document.

Enhancement Area	Details
Update Care Requested in My Child Care / Manage Care	<p>The system will now allow families to update their summer camp requests to include weeks previously declined or expired that can still be offered.</p> <p>Once the family requests a week previously declined or expired, the Make Offer list will display a checkbox for the week requested allowing the program user to make an offer to the family.</p>
Care Option Setup – Changing Schedule for Summer Camp	<p>When the start or end date is changed for a summer camp care option, all families who placed a request prior to the date change will receive a system generated message. In addition, their requests will be updated as follows:</p> <ul style="list-style-type: none"> ▪ Active requests with dates originally selected by families remain ▪ Active requests for dates that are no longer available are removed. <p>Note: These changes will affect all care options managed by weeks.</p>
Care Option Setup – Offer Made	<p>Once an offer is made for any request associated to the summer camp care option, the schedule cannot be changed. A message will display to the user who attempts to change the schedule once an offer has been made.</p> <p>Note: These changes will affect all care options managed by weeks.</p>

Update Care Requested in My Child Care / Manage Care

The system will now allow families to update their summer camp care requested to include weeks previously declined or expired that can still be offered.

1. In the example below, the family previously declined an offer for weeks 1-3 of summer camp. The family can now re-request those weeks directly from My Child Care.

My Child Care

Child Care Requests: [What is APT?](#)

anthony davis - Aliamanu Military Reservation [Update Duty Installation](#)

▼ Summer Camp

Aliamanu School Age Center
Care Requested: Summer Camp - Test Camp Five (No Weeks Selected)
Date Care Needed (DCN): 07.06.2020
[Update Care Requested](#) | [Update DCN](#) | [Cancel Request](#)

Summer Camp Dates ✕

Update your care requested by selecting or deselecting the weeks below.

Select All

Summer Camp

Week 1 (07.06.2020 - 07.10.2020)
 Week 2 (07.13.2020 - 07.17.2020)
 Week 3 (07.20.2020 - 07.24.2020)
 Week 4 (07.27.2020 - 07.31.2020)

[Update](#)

or [Cancel](#)

Once the family requests a week previously declined or expired, the Make Offer list will display a checkbox for the week requested allowing the program user to make an offer to the family.

2. In the example below, the weeks previously declined and subsequently re-requested by the family can now be re-offered by a program user on the Make Offer screen.

CHILDCARE.com

My MCC Dashboard | Reports | Management | Setup | System Admin

Last login time: 06/22/2020 12:00

Make Offer

Aliamanu School Age Center, Summer Camp - Test Camp Five, School Age [Auto-fill](#)

Allow partial offers when auto-filling [Learn More](#)

Filter by Status: --- Show all children [Learn More](#) Show all weeks

#	Child	Priority	Age at DCA	DOB	Grade	Update Spaces	Wk1	Wk2	Wk3	Wk4
1	<input type="checkbox"/> jason davis Comments	1C	5 yrs, 5 mo	01.30.2015	K	0/10	-	<input type="checkbox"/>	<input type="checkbox"/>	-
2	<input type="checkbox"/> anthony davis Comments	1C	5 yrs, 8 mo	10.16.2014	K	0/10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	-
3	<input type="checkbox"/> kim davis Comments	1C	6 yrs, 6 mo	01.02.2014	K	0/10	-	<input type="checkbox"/>	<input type="checkbox"/>	-

[Make Offer](#) or [Cancel](#)

Legend: Offer made and waiting for a response
 Offer accepted
 Offer declined
 Offer expired
 Not requested
 Family is waiting for full offer [Learn More](#)


Changing Schedule for Summer Camp Care Options

Start date and end date match the new scheduled weeks



When the start or end date is changed for a summer camp care option, any active request for the care option where the family requested weeks of camp that fall within the new schedule will remain selected for the family.

1. In the example below when the program changes the camp schedule, the family will see weeks selected that correspond to updated schedule.
 - A single notification is sent to all families that have an active request for the care option alerting them that a change has been made to their camp schedule and direct them to review their summer camp request in MCC.

* Enter the care option's start date. This is the date when children can start attending this care option.

07.13.2020  [What is this?](#)


What is the end date for this care option?

Duration in Weeks  *End Date  [What is this?](#)

* Select the care option's operating schedule. If the care option follows a custom schedule that is different from your program's operating schedule, select that option and enter care option's days and hours of operation.

Follows the program's operating schedule of:
M, T, W, Th, F, from 05:30 - 18:00

2. In the example below, when the family selects the Update Care Requested link, they will see the weeks they selected that correspond to updated schedule.


 My Child Care

Child Care Requests: [What is APT?](#)

anthony davis - Aliamanu Military Reservation [Update Duty Installation](#)

▼ Summer Camp

[Aliamanu School Age Center](#)
Care Requested: Summer Camp - Test Camp Five (No Weeks Selected)
Date Care Needed (DCN): 07.06.2020
[Update Care Requested](#) | [Update DCN](#) | [Cancel Request](#)

Summer Camp Dates 

Update your care requested by selecting or deselecting the weeks below.

Select All

Summer Camp

Week 1 (07.13.2020 - 07.17.2020)
 Week 2 (07.20.2020 - 07.24.2020)
 Week 3 (07.27.2020 - 07.31.2020)
 Week 4 (08.03.2020 - 08.07.2020)

[Update](#)
or [Cancel](#)

Start date and end date do not match the new scheduled weeks

When the start or end date is changed for a summer camp care option, any active request for the care option where the family requested weeks of camp that do not fall within the new schedule will not have any weeks selected.

- 3. In the example below when the program changes the camp schedule, the family will not have any weeks selected.
 - A single notification is sent to all families that have an active request for the care option alerting them that a change has been made to their camp schedule and direct them to review their summer camp request in MCC.

The screenshot shows the 'My Child Care' interface. On the left, a sidebar lists 'Child Care Requests' for 'anthony davis - Aliamanu Military Reservation'. Under 'Summer Camp', the 'Aliamanu School Age Center' is listed with 'Care Requested: Summer Camp - Test Camp Five (No Weeks Selected)' and 'Date Care Needed (DCN): 07.06.2020'. A green box highlights the 'Update Care Requested' link. On the right, a modal window titled 'Summer Camp Dates' is open, containing instructions to update care by selecting or deselecting weeks. It lists four weeks with checkboxes, all of which are currently unchecked. The modal includes an 'Update' button and a 'Cancel' link.

MCC care option schedule change notification

4. See below for the notification text families will receive when a summer camp or other care option managed by weeks is changed.

Subject Text: MCC Care Option Schedule Change
Dear [Sponsor First & Last Name],

The [Care Option Name] schedule at [Installation Name], [Program Name] has been changed and the weeks you requested for your child may have been affected. To review the weeks you selected, and update if needed, go to MilitaryChildCare.com, log in, select My Child Care from the top menu of your dashboard, select the appropriate care type below the child's name to access the request, and then select the 'Update Care Requested' link to view the specific weeks requested and to add or remove weeks, as needed.

If you have questions or need assistance, contact the MCC Support Desk via phone at 855.696.2934 or email at FamilySupport@militarychildcare.com.

Thank you,
MilitaryChildCare.com Support Desk

Summer Camp Schedule Change Once an Offer is Made

Once an offer is made for any request associated to the summer camp care option, the schedule cannot be changed. A message will display to the program user who attempts to change the schedule once an offer has been made.