

Program Release Notes 2.1.0

On 1 September 2020, MilitaryChildCare.com (MCC) was upgraded to include several enhancements. The enhancements are summarized in the table below. Additional details about each enhancement are included in training content available on MCC Central and can be accessed from the links listed below.

Enhancement Area	Details
DoD Priority Changes	<p>In February 2020, the Office of the Secretary of Defense (OSD) issued a memo to update the priority system and clarify when military families will receive priority access to child care, including supplanting lower priority families with children in care. In accordance with the updated guidance, households in MCC prior to 1 September 2020 were transferred to the revised military family type and/or priority.</p> <p>For more information access the DoD Priority Changes training content</p>
Acknowledgement Statements	<p>The system has been updated to require all families that create a new household to agree to a standard acknowledgement statement and select families to agree to other statements based on their family type.</p> <p>For more information access the Acknowledgement Statements training content</p>
Public Site Tile	<p>A new tile is added to MCC homepage titled 'New Priority Guidance'. When the tile is selected, a new page will be visible with guidance on the new priority policy changes. This tile is temporary and will be removed from the MCC homepage in the future.</p> <p>For more information access the MCC Public Site</p>
Combat-Related Wounded Warrior Eligibility and Approval	<p>Because eligibility criteria for Active Duty Combat-Related Wounded Warriors changed with the 21 February 2020 OSD priority policy memo, system updates have been made to support the approval of the revised Active Duty Combat-Related Wounded Warrior status.</p> <ul style="list-style-type: none"> • The sponsor must confirm on their household profile that they meet the definition • An authorized program user at the installation must obtain approval from the Installation Commander to prioritize the family as an Active Duty Combat-Related Wounded Warrior • An authorized user must update MCC to document they have received Installation Commander approval <p>For more information access the Combat-Related Wounded Warrior Eligibility and Approval Process training content</p>
Supplanted Families Reapply for Care	<p>Per the 21 February 2020 OSD policy memo, when a child is supplanted, a notification letter must be provided by the Service. Services will inform families that they can reapply for care and ask a program staff person to update their request for care (RFC) date to reflect the date the child started care at the program from which they were supplanted. Please note: requests for backdating RFC dates must occur within 30 days of the child's last day in care after being supplanted and only pertain to programs and providers in the geographic area where the family was supplanted.</p> <p>As a result, the system has been updated to track new requests for care that have been created due to a family being supplanted from care.</p>

Enhancement Area	Details
	<p>For more information access the How Supplanted Families Reapply for Care in MCC training content</p>
<p>Updates to Existing Reports</p>	<p>The following reports have been updated:</p> <ul style="list-style-type: none"> • All Reports: All reports run as of 1 September 2020 will include the new DoD priorities. Reports run for dates prior to 1 September 2020 will use 'old' priority designations. • Performance Reports: Added Space Available priorities (3A-3F) • Immediate Need Report & Unmet Need Report: priority legend added • Performance Metric Report: Users will not be able to generate the report across the boundaries of the priority change (e.g., the report will always on have either the old or new priorities). Reports run with a Date of Record on or after 1 September 2020 will include data from 1 September, rather than the full reporting period. A 1-month report generation option added has been added to support this change. • Offer Process Report: <i>(not available on 1 Sept)</i> Until all offers made under the old priority designations have been completed, the Offer Process Report will display offers using both the old and new priorities. Offers made after 1 September will display with new DoD priorities, and offers made before 1 September 2020 will display with 'old' priorities. • Where Children are Receiving Care Report: <i>(not available on 1 Sept)</i> This report identifies the number of children that have an unmet need and where the children are receiving care. • Waitlist Metric Report: <i>(not available on 1 Sept)</i> This report identifies the total number of requests and associated children on waitlist(s). <p>For more information access the Reports training content</p>
<p>New Reports</p>	<p>Two new reports are now available for installation level users and above:</p> <ul style="list-style-type: none"> • Immediate Need Executive Report: Identifies the number of children that have an immediate need in a single list. • Unmet Need Executive Report: Identifies the number of children that have an unmet need in a single list. <p>For more information access the Reports training content</p>
<p>Decline Reasons</p>	<p>System has been updated to collect decline offer reasons when a family declines an offer from all program types.</p> <p>For more information access the Decline Reasons training content</p>
<p>View Waitlist Updates</p>	<p>View Waitlist was updated to include:</p> <ul style="list-style-type: none"> • View 25 children per results page rather than 10 • Search within the results set by Child or Sponsor Name • Select the CRWW icon to review and complete the CRWW approval form • Select the Request icon to see specifics about a child's requests • Waitlist export provides additional details including an IAT column with yes/no indicator and an AVO column to support future functionality <p>For more information access the View Waitlist Updates training content</p>