



Program Release Notes 2.1.2

On 14 November 2020, MilitaryChildCare.com (MCC) was upgraded to include several enhancements as outlined below.

Enhancement Area	Details
<p>Revised 90-Day Need Rule</p>	<p>A need is a requirement to provide the type of child care requested by families to support the military mission. Child care needs are met when a child receives an offer for the requested type of care from any program at the installation/metro zone.</p> <p>Previously, if a need was met and a parent placed a new request for the same child, installation, and type of care, a new need was established if this request was placed 90 or more days after the need was met.</p> <p>With the addition of Where Children are Receiving Care functionality, families can indicate where their child is receiving care when they place a request. With the addition of this new information, the 90-day rule was revised as follows: if a family indicates their child is receiving care at a military facility-based program or FCC home and there is a corresponding offer in MCC, a new need will not be created if a family places a request 90 or more days after the need was met.</p>
<p>Manual Management of Needs</p>	<p>The system applies various rules to track needs. When reliable information regarding a child’s care is not available, the system may not accurately reflect needs. As a result, a process is needed to manually manage needs. With the current release, the MCC team can manually change a child’s need status to ‘Met’ or ‘Unmet’ based on information available outside the system.</p> <p>For example, if a family places a request for full-day care at a CDC program and indicates that their child is enrolled in an FCC home but there is no corresponding offer in the system, the MCC team will contact the FCC program to determine whether the child is enrolled in the FCC home. Previously, the CDC request would have been tracked as an unmet need. Now, the MCC team can manually change the need from unmet to met once verification has been provided by a program user.</p>