



MCC 2.2.4 Release Notes

On 05 October 2022, MilitaryChildCare.com (MCC) was upgraded to include several new features and to resolve known issues, described below.

Enhancement Area	Details
Anticipated Placement Time (APT)	<p>Display of APT to Families:</p> <ul style="list-style-type: none"> ▪ APT messaging will display for programs in Find Care (see figure 1 below). ▪ APT messaging will display for requests in My Child Care that have not yet received an offer (see figure 2 below). ▪ APT will be updated in the system the first Sunday of each month and be applied to Full-Day and 24/7 care requests. <p>Display of APT to Programs:</p> <ul style="list-style-type: none"> ▪ APT messaging will display for requests in Manage Care that have not yet received an offer (see figure 3 below). ▪ Permissioned program users can view the current calculated APT from the Program Profile and view APT history. <p>Note: Installation users can generate the Applied APT report, even if their installation does not own the installation.</p> <p>The following are additional resources available for APT:</p> <ul style="list-style-type: none"> ▪ The job aid is available here: https://www.mcccentral.com/TGS ▪ The video for families is available here: www.militarychildcare.com/UnderstandingAPT
FA Request and Offer Process Report	<p>The Fee Assistance Request and Offer report, identifies the number of requests on a Fee Assistance program waitlist as well as the number of offers made by capacity zone during the identified date range.</p>
MCCYN Registration Updates	<ul style="list-style-type: none"> ▪ Update to the auto-reply message received by families through the message center of the MCCYN registration to better communicate when families can anticipate a response from the Fee Assistance Team. ▪ Update the sort order of the 'In Process – Submitted' registrations to ensure the earliest submitted registration is at the top of the list. This will allow the FA team to process records that were submitted first and move their way down the list.

Figure 1: APT Display - Find Care

The screenshot displays the 'My Child Care Search Results' page on the Military Child Care website. The page features a navigation bar with the logo and user information, and a progress indicator with four steps: 'Your Information', 'Available Care', 'Choose Programs', and 'Review'. The main content area shows search criteria for a child named Alice Taylor, with options to update various fields like DCN, sponsor, and address. Below this, there are filter and sort options. The search results list four programs, each with a thumbnail image, a title, a description, operating schedule, and care options (Full-Day Care and Part-Day Care). A map on the right side shows the locations of these programs. At the bottom, there are navigation buttons for 'Previous', 'Next', and 'Cancel', along with a 'Select Next to review your request' prompt.

MILITARY CHILD CARE
Welcome, Kevin Taylor | Contact Us

My MCC Dashboard | Find Child Care | My Child Care | My Household Profile | My Notifications

My Child Care Search Results

1 Your Information | 2 Available Care | 3 Choose Programs | 4 Review

Below are the programs that match the information you provided. Select the care options you would like to request.

To update your search criteria, select the Update link.

Child's Name: Alice Taylor [Update](#)
Date Care Needed (DCN): 07/01/2022 [Update](#) What is DCN?
Sponsor's Duty Station: Fort George G. Meade [Update](#)
Other Search Locations: Home Address, Fort Detrick, 401 W. Manchester, Bethesda, MD [Update](#) Please review your other locations
Care Type(s) Selected: Full-Day Care, Part-Day Care, 24/7 Care [Update](#)

Filter (0): You may refine your search results further by using the filters below.
Sort by: [What is APT?](#)

Showing 1-5 of 5 results

FCC Programs [Learn more](#)
 Full-Day: Offer likely 1-2 months after DCN
Choose FCC Providers Selected: 0

- 1. Joint Base Anacostia Bolling CDC 1**
 Full-Day: [Read More](#)
Operating Schedule: 07:00-19:00, M-F
[Online Inspection Report](#)
Select care option(s)
 Full-Day Care
 Part-Day Care (08:00-12:00, T,TH)
- 2. Joint Base Anacostia Bolling CDC 2**
 Full-Day: Offer possible after child becomes a Toddler
Operating Schedule: 07:00-19:00, M-F
[Online Inspection Report](#)
Select care option(s)
 Full-Day Care
 Part-Day Care (08:00-12:00, T,TH)
- 3. Forest Glen 24/7 Center**
Temporarily Closed
Operating Schedule: 07:00-19:00, M-F
[Online Inspection Report](#)
Select care option(s)
 24/7 Care
- 4. New Child Development Center**
Recently Opened
Operating Schedule: 07:00-19:00, M-F
[Online Inspection Report](#)
Select care option(s)
 Full-Day Care

Select Next to review your request
[Previous](#) [Next](#)
[Cancel](#)

FOIA - Privacy Policy & Security

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Figure 2: APT Display - My Child Care

MILITARY CHILDCARE.com | MCC Home | Contact | Welcome, Fred Flintstone

My MCC Dashboard | Find Child Care | My Child Care | My Household Profile | My Notifications | Last login time: 09.28.2022 09:43

My Child Care Update Needed

Child Care Requests: Click to view Request History

Pebbles Flintstone - Allamamu Military Reservation Update Installation Current Child Care: Update

Full-Day Care APT last updated on: 09.27.2022 Cancel All Requests What is APT?

Tripler Army Medical Center Family Child Care
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 02.01.2022
 [APT] Full-Day: Offer possible 3 to 4 months after September 2022
 Update DCN | Cancel Request

Bam Bam Flintstone - Tripler Army Medical Center Update Installation Current Child Care: Update

24/7 Care APT last updated on: 09.27.2022

Full-Day Care APT last updated on: 09.27.2022 Cancel All Requests What is APT?

JB Pearl Harbor - Hickam Pier Side Child Development Center
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 07.03.2022
 [APT] Full-Day: Offer possible after child becomes a Pre-toddler
 Update DCN | Cancel Request

FCC Provider L.M.
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 09.22.2022
 Update DCN | Cancel Request

Allamamu Military Reservation Child Development Center
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 09.22.2023
 [APT] Full-Day: Offer possible 3 to 4 months after DCN
 Update DCN | Cancel Request

Figure 3: APT Display - Manage Care

Sponsor Name: Fred Flintstone
 Priority: 1B.4 - Active Duty with Full-Time Working Spouse

Household Profile | Policies | User Account | **Manage Care** | History | Notifications | EFMP Manage Care | EFMP History

Child Care Requests: Update Needed Add MCCYN Request Add Request

Pebbles Flintstone - Allamamu Military Reservation Update Installation Current Child Care: Update

Full-Day Care APT last updated on: 09.28.2022 What is APT?

Tripler Army Medical Center Family Child Care
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 02.01.2022
 [APT] Full-Day: Offer possible 3 to 4 months after September 2022
 Update RFC | Update DCN | View History Log | Comments | Cancel Request

Bam Bam Flintstone - Tripler Army Medical Center Update Installation Current Child Care: Update

24/7 Care APT last updated on: 09.28.2022

Full-Day Care APT last updated on: 09.28.2022 What is APT?

JB Pearl Harbor - Hickam Pier Side Child Development Center
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 07.03.2022
 [APT] Full-Day: Offer possible after child becomes a Pre-toddler
 Update RFC | Update DCN | View History Log | Comments | Cancel Request

FCC Provider L.M.
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 09.22.2022
 Update RFC | Update DCN | View History Log | Comments | Cancel Request

Allamamu Military Reservation Child Development Center
 Care Requested: Full-Day Care
 Date Care Needed (DCN): 09.22.2023
 [APT] Full-Day: Offer possible 3 to 4 months after DCN
 Update RFC | Update DCN | View History Log | Comments | Cancel Request

RESOLVED KNOWN ISSUES

The following known issues are resolved with the 2.2.4 release.

Defect Number	Summary	User Type	Program Type	Component
59763	When families accepted a partial offer (e.g., they received an offer for before school but still need after school), and then the family made changes to offering selections, the requests were not updating as expected.	Family	MCCYN	Manage Care
64892	When a family adds a child to an active Navy registration record (RR), the dynamic text that displays at the top of the RR lists the incorrect form that is needed for the child added.	Family	MCCYN	My MCCYN
65433	If a family declines an offer for MCCYN and then makes another request for MCCYN, the system was not allowing them to make another request because it appeared as though the family had an active MCCYN request already.	Family	MCC	Find Care
65434	When alternative viable options (AVOs) are turned off for an installation, if children were on the waitlist previously because of AVOs, they were not removed, and this was causing families to receive offers that were not viable.	Program	MCC	Needs
65550	On the family registration record, the FA team needs to be able to End or Abandon a registration after the family has been inactive for 15 days. When the FA team sends a message to the family via the message center, it resets the families 15 days out of inactivity, even though the family does not take action. The clock should not restart when the FA sends a message to the family only if the family interacts with the registration record.	Family	MCCYN	My MCCYN

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Defect Number	Summary	User Type	Program Type	Component
66103	When a child has a registration ended, abandoned, or ineligible, the offer is being set to Completed Did Not Start, but the request is remaining in a status of Offered Pending Complete. When a family goes to make a new request, the system continues to show MCCYN program selected in find care, even though the request is Offered Pending Complete. When a program user attempts to make a new MCCYN request for the child in RFC, the system shows an error stating that the new request being created is a duplicate and cannot be saved.	Family	MCC	Find Care