

## MCC 2.3.2 Release Notes

On 27 January 2023, MilitaryChildCare.com (MCC) was upgraded to include new features described below.

Enhancement Area	Details
MCCYN Cross Service Eligibility	<p>If a family is eligible for multiple MCCYN programs based on the Sponsor and the Spouse, they can request both.</p> <ul style="list-style-type: none"> <li>• When an offer is made for one of the MCCYN requests the following occurs:               <ul style="list-style-type: none"> <li>○ Families are informed that if they accept the offer their remaining MCCYN request will be cancelled.</li> <li>○ If the offer is accepted, then MCC automatically cancels remaining MCCYN request will be cancelled and families are notified</li> <li>○ If the offer is declined or expires, no action is taken on the remaining MCCYN request and families can keep the additional request</li> </ul> </li> <li>• Families can only access MCCYN through one Branch of Service (i.e., no double dipping)</li> </ul>
MCCYN Cross Service Eligibility Report Impacts	<p>Fee Assistance reports will define the branch sponsor as the member the family that is driving the eligibility for the request or offer. This can be the household sponsor or the household spouse.</p>
MCCYN Eligibility Review	<p>If a family updates their family type to family that is not eligible for the MCCYN program where they have a request, the following updates occur:</p> <ul style="list-style-type: none"> <li>• The family will receive an email notification alerting them that the update to the family type impacted their eligibility for MCCYN, and therefore their request will be cancelled within 2 business days. Families have 2 business days to update their family type again, in case the original update was in error.</li> <li>• During the 2 business days, the MCCYN request will not show on the Program’s Waitlist and Make Offer list</li> <li>• If no changes are made, then after 2 business days the request will be cancelled.</li> </ul>
MCCYN Installation and Age Group Management	<p>Service Representatives can now enable or disable installations in their AOR by age groups without the Support Desk. In addition, Fee Assistance Team leads and Clerks are able to view all installations and their MCCYN eligibility status (see figures 1 and 2)</p> <ul style="list-style-type: none"> <li>• Services CANNOT enable installations that are not in their AOR</li> <li>• When an age group and installation is enabled, all Services will see this in their MCCYN Program               <ul style="list-style-type: none"> <li>○ With reciprocity, once a Service turns an age group or installation on, it is turned on for all MCCYN programs</li> </ul> </li> </ul> <p>Changes to the system to support MCCYN Installation and Age Group Management include:</p>

Enhancement Area	Details
	<ul style="list-style-type: none"> <li>• A notification will be sent to specific program users notifying them when an installation or age group is enabled or disabled.</li> <li>• A notification will be sent to families of children with a need at the installation when an installation or age group is enabled, notifying the family that MCCYN is now available.</li> <li>• When an installation or age group is disabled, existing requests are flagged with either an installation or age group exception.</li> <li>• When an installation or age group is enabled, the exception flag is removed from existing requests.</li> </ul>
Household Profile	An Alternative Contact email address field was added to the Contact section of the Household Profile (see Figure 3). The family can add an Alternative Contact email address to receive notifications on their behalf when they are unavailable.

Figure 1: MCCYN Installation and Age Group Management

**MILITARY CHILD CARE .COM**

MCC Home | Launchpad | Contact | MCC Central | Welcome, [User Name]

My MCC Dashboard | Reports | Management | Setup | System Admin | Last login time: 01/20/2023 13:33

### MCCYN Installation Management

The purpose of this screen is to specify which installations and age groups are eligible for DoD MCCYN Programs.

Branch: Select | Region: Select | Installation: Select | Capacity Zone: Select | On/Off: Select | [Filter Results](#) | [Clear filters](#)

[Export List](#)

Installations	Branch	Region	On/Off	IN	PT	TD	PS	SA	Action
Allamamu Military Reservation	Army	Pacific	On	✓	✓	✓	✓	✓	Edit
Altus AFB	Air Force	AETC	On	✓	✓	✓	✓	✓	Edit
Andersen Air Force Base Guam	Navy	Guam	On	✓	✓	✓	✓	✓	Edit
Anniston Army Depot	Army	Sustainment	On	✓	✓	✓	✓	✓	Edit
Aviano AB	Air Force	USAFE	On	✓	✓	✓	✓	✓	Edit
Barksdale AFB	Air Force	AFGSC	Off	✓	✓	✓	✓	✓	Edit
Beale AFB	Air Force	ACC	On	✓	✓	✓	✓	✓	Edit
Buckley AFB	Air Force	USSF	On	✓	✓	✓	✓	✓	Edit
Cannon AFB	Air Force	AFSOC	On	✓	✓	✓	✓	✓	Edit
Columbus AFB	Air Force	AETC	On	✓	✓	✓	✓	✓	Edit
Commander Fleet Activities Sasebo	Navy	Japan	Off	✓	✓	✓	✓	✓	Edit
Commander Fleet Activities Yokosuka	Navy	Japan	Off	✓	✓	✓	✓	✓	Edit
Creech Air Force Base	Air Force	ACC	On	✓	✓	✓	✓	✓	Edit
Davis-Monthan AFB	Air Force	ACC	Off	✓	✓	✓	✓	✓	Edit
DLA Columbus	Defense Logistics Agency	Atlantic	On	✓	✓	✓	✓	✓	Edit
DLA Headquarters Complex at Fort Belvoir	Defense Logistics Agency	Atlantic	On	✓	✓	✓	✓	✓	Edit
DLA Richmond	Defense Logistics Agency	Atlantic	On	✓	✓	✓	✓	✓	Edit
DLA San Joaquin	Defense Logistics Agency	Pacific	Off	✓	✓	✓	✓	✓	Edit
DLA Susquehanna	Defense Logistics Agency	Atlantic	Off	✓	✓	✓	✓	✓	Edit
Dover AFB	Air Force	AMC	Off	✓	✓	✓	✓	✓	Edit
Dugway Proving Ground	Army	Readiness	On	✓	✓	✓	✓	✓	Edit
Dyess AFB	Air Force	AFGSC	Off	✓	✓	✓	✓	✓	Edit
Edgewood	Army	Sustainment	Off	✓	✓	✓	✓	✓	Edit
Edwards AFB	Air Force	AFMC	Off	✓	✓	✓	✓	✓	Edit
Eglin AFB	Air Force	AFMC	On	✓	✓	✓	✓	✓	Edit

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Figure 2: MCCYN Installation and Age Group Management (Edit Installation)

**MILITARY CHILD CARE .COM**

MCC Home | Launchpad | Contact | MCC Central | Welcome, Ian Holder

My MCC Dashboard | Reports | Management | Setup | System Admin | Last login time: 01/20/2023 13:32

<< Return to Installation List

### MCCYN Installation Management

Use this screen to indicate which installations and age groups at an installation should be turned on so that eligible families can request MCCYN on the MCC search results.

When an age group is turned on, families eligible for MCCYN with an immediate unmet need will receive a system generated notification with information about how to search for and request the program.

When an age group is turned off, any active requests will remain on the MCCYN waitlist and make offer list and will be flagged as Age Group Exceptions.

#### Allamamu Military Reservation

\* Installation Enabled:  
 Yes  No

\* Age Groups:  
 Infant  Pretoddler  Toddler  Preschool  School Age

Capacity Zone Assignment:

Air Force MCCYN: Zone 1  
 Army MCCYN: Zone 1  
 Marine Corps MCCYN: Zone 1  
 Navy MCCYN: Approved Service Location

Save or Cancel

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Figure 3: Household Profile Contact Section with Alternate Contact Email Address

You will receive time-sensitive email notifications to alert you when you must take an action in MCC. This will include actions such as responding to an offer for care or confirming you still need care for your child. It is important that you respond to these notifications as quickly as possible.

You can designate an alternate POC to receive time-sensitive notifications on your behalf. Please ensure you select the 'receive notifications' option.

\*What is the Sponsor's email address?  
 Marcy.Taylor@email.com  
 Receive Notifications

If the Sponsor has a secondary email address, add it here.  
 Marcy.Taylor2@email.com  
 Receive Notifications

\*What is the Spouse's email address?  
 Kevin.Taylor@email.com  
 Receive Notifications

If the Spouse has a secondary email address, add it here.  
 Kevin.Taylor2@email.com  
 Receive Notifications

Alternate Contact email address

We may need to contact you by phone periodically. Please provide us with the best phone numbers to reach you. You can add up to 5 phone numbers and designate one as the Sponsor's primary phone number and another as primary for the Spouse.

\*Required + Add a number

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### RESOLVED KNOWN ISSUES

The following known issues are resolved with the 2.3.2 release.

Defect Number	Summary	User Type	Program Type	Component
59231	CARE OPTIONS: Update Care Options to handle the removal of a care offering	Family/Program	MCC	Program Profile/Care Option Mgmt.
59763	UPDATE CARE REQUESTED: Unchecking ALL available care offerings in a School Year Care request does not re-evaluate the request, care requirement and need	Family/Program	MCC	My Child Care/Manage Care
64794	RFC: When creating a request for a USCG 1A Family, an Eligibility Exception is displaying when attempting to create the request	Family/Program	MCCYN	MCCYN Eligibility
66742	Update to 'Registration Approved – Revalidation Required' notification to include the child registration dates	Family	MCCYN	Notifications
67067	Offer for Care – 'No Offerings' Notification not being sent	Family	MCC	Notifications
67268	MCCYN REGISTRATION: Benefit Period End Date not Updating in FAMS when "Revalidation Date" in MCC is removed	Program	MCCYN	Manage MCCYN
67460	MCCYN Registration: When a family answers 'No' on the intent to renew modal, the date they select in the modal is populating the "Early Registration End Date"	Program	MCCYN	Manage MCCYN