




Program Release Notes 2.1.3

On 6 March 2021 MilitaryChildCare.com (MCC) was upgraded to include several enhancements. The enhancements are summarized in the table below and additional details are provided in subsequent sections.

Enhancement	Details
Reports	<ul style="list-style-type: none"> ▪ The Where Children with Unmet Need are Receiving Care Report is back online. This report identifies the total number of children with an unmet need along with the number of children receiving care by location, as reported by the family. ▪ A new report, Where Children with Unmet Need are Receiving Care by Child Report, is now available. This report is a companion report to the Where Children with Unmet Need Are Receiving Care Report. The report lists the children with an unmet need and where those children are receiving care, as reported by the family.
Combat-Related Wounded Warrior	Because eligibility for Active Duty Combat-Related Wounded Warrior (CRWW) must receive Commander approval every six months, the system has been updated to enable a 6-month renewal process. CRWW sponsors on the waitlist who do not have current authorization can be identified with the following icon:  . No offers can be made until authorization has been obtained and the form has been completed in the system.
MCCYN	Details
Summary	Enhancements were made to MCC to support families eligible for Military Child Care in Your Neighborhood (MCCYN). These enhancements directly impact Navy and USMC families with MCCYN requests. While these enhancements may not directly impact your installation or the actions you take in MCC, it is important to be aware of these changes because (a) families may contact you with questions and (b) you may see MCCYN requests when reviewing the Manage Care tab in a household profile.
MCCYN Eligible Families	<p>Prior to 6 March 2021, MCCYN eligible Navy and USMC families could take the following actions in MCC:</p> <ul style="list-style-type: none"> ▪ See their MCCYN request, update the request DCN, and cancel the MCCYN request from their My Child Care page. ▪ See an MCCYN offer on their My Child Care page as well as Time Sensitive Actions. ▪ Reconfirm their MCCYN request. <p>The latest MCC enhancements will allow MCCYN eligible Navy and USMC families to take the following actions independently in MCC:</p> <ul style="list-style-type: none"> ▪ Accept or decline an MCCYN offer from Time Sensitive Action or their My Child Care page. ▪ Receive select system-generated email notifications. ▪ View a list of MCCYN providers via their My Child Care page (if they requested fee assistance).
Program Users	Program users with access to a family’s household profile can see MCCYN fee assistance requests on the household’s Manage Care tab. Program users cannot take action on the requests.

Reports

The Where Children with Unmet Need are Receiving Care Report is back online and a new companion report, Where Children with Unmet Need are Receiving Care by Child Report, is now available. Both are installation/metro zone reports that identify the total number of children on the waitlist with an unmet need and where the children are receiving care as reported by the family. The new report lists each child and the reported care arrangement.

WHERE CHILDREN WITH UNMET NEED ARE RECEIVING CARE SAMPLE REPORT


Report: Where Children with Unmet Need are Receiving Care Report																			
Description: Identifies the number of children that have an unmet need and where the children are receiving care.																			
Report Level: Installation																			
Report includes breakout by: None																			
Date of Record: 10.30.2020																			
Where Children with Unmet Need are Receiving Care - West Indianapolis Naval Base																			
Subtotal by Age Group: Number and Percentage of Children with Unmet Need by Care Setting																			
	Total Children	Military child care program (CDC, SAC, 24/7)		Military Family Child Care (FCC) provider		Community-based child care program receiving military fee assistance		Community-based child care program		Family member, friend, neighbor, or nanny		At home with a parent		Cannot find child care at this location		Other		Unknown	
Infant	60	0	0%	1	0%	0	0%	3	1%	11	2%	29	6%	11	2%	4	1%	1	0%
Pretoddler	60	1	0%	0	0%	1	0%	6	1%	10	2%	25	5%	7	1%	7	1%	3	1%
Toddler	56	1	0%	0	0%	1	0%	6	1%	8	2%	21	4%	9	2%	7	1%	3	1%
Preschool	96	3	1%	1	0%	0	0%	8	2%	13	3%	40	8%	15	3%	9	2%	7	1%
Total (Non-School Age)	272	5	1%	2	0%	2	0%	23	5%	42	9%	115	24%	42	9%	27	6%	14	3%
School Age	212	37	8%	0	0%	0	0%	2	0%	22	5%	31	6%	11	2%	10	2%	99	20%
Total	484	42	9%	2	0%	2	0%	25	5%	64	13%	146	30%	53	11%	37	8%	113	23%
Where Children with Unmet Need are Receiving Care - West Indianapolis Naval Base																			
Subtotal by Priority: Number and Percentage of Children with Unmet Need by Care Setting																			
	Total Children	Military child care program (CDC, SAC, 24/7)		Military Family Child Care (FCC) provider		Community-based child care program receiving military fee assistance		Community-based child care program		Family member, friend, neighbor, or nanny		At home with a parent		Cannot find child care at this location		Other		Unknown	
1A	9	3	1%	0	0%	0	0%	0	0%	1	0%	0	0%	0	0%	0	0%	5	1%
1B.1	2	0	0%	0	0%	0	0%	0	0%	0	0%	2	0%	0	0%	0	0%	0	0%
1B.2	145	18	4%	1	0%	0	0%	2	0%	21	4%	22	5%	13	3%	22	5%	46	10%
1B.3	0	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
1B.4	148	13	3%	0	0%	1	0%	16	3%	28	6%	32	7%	17	4%	10	2%	31	6%
1B.5	2	0	0%	0	0%	0	0%	0	0%	2	0%	0	0%	0	0%	0	0%	0	0%
1C.1	78	1	0%	0	0%	1	0%	0	0%	3	1%	49	10%	12	2%	3	1%	9	2%
1C.2	0	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
1D.1	47	3	1%	0	0%	0	0%	2	0%	1	0%	25	5%	7	1%	1	0%	8	2%
1D.2	0	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
2A	12	0	0%	0	0%	0	0%	2	0%	1	0%	3	1%	0	0%	0	0%	6	1%
2B	2	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
3A	25	0	0%	1	0%	0	0%	0	0%	6	1%	12	2%	3	1%	1	0%	2	0%
3B	0	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
3C	2	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	0%
3D	1	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%	0	0%	0	0%
3E	2	0	0%	0	0%	0	0%	1	0%	1	0%	0	0%	0	0%	0	0%	0	0%
3F	9	3	1%	0	0%	0	0%	2	0%	0	0%	1	0%	0	0%	0	0%	3	1%
Total	484	42	9%	2	0%	2	0%	25	5%	64	13%	146	30%	53	11%	37	8%	113	23%

WHERE CHILDREN WITH UNMET NEED ARE RECEIVING CARE BY CHILD SAMPLE REPORT

Report: Where Children with Unmet Need Are Receiving Care By Child Report										
Description: Identifies the children that have an unmet need and where the children are receiving care.										
Report Level: Installation										
Report includes breakout by: None										
Report includes additional data: Household Branch										
Date of Record: 10.30.2020										
Where Children with Unmet Need Are Receiving Care By Child - Naval Base West Indianapolis										
Child	Sponsor	Age Group	Priority	Care Type	DCN	Child Wait Time	Household Branch	Where Children Are Receiving Care	Installation	Program
John Taylor	Nick Taylor	Infant	1C.1	Full Day Care	9/18/2020		45 Army	Family member, friend, neighbor, or nanny	-	-

Combat-Related Wounded Warrior

Because eligibility for Active Duty Combat-Related Wounded Warrior (CRWW) must have Commander approval every six months, the system has been updated to enable a 6-month renewal process.







CRWW sponsors on the waitlist who do not have current authorization are identified with the following icon on the waitlist: . The icon will appear if the CRWW form is needed for the first time or if its authorization needs to be renewed. A tooltip with the following additional information can be accessed from the legend:

To qualify as an Active Duty Combat-Related Wounded Warrior (CRWW), the sponsor must be in active duty status and require hospitalization, extensive rehabilitation, or significant care from a spouse or care provider and require full-time child care. Prior to receiving an offer for care/request to interview, an authorized program user at the installation must (1) obtain approval from the Installation Commander (this authority cannot be delegated) to prioritize the family as a CRWW, and then (2) update MCC to document they have received Installation Commander approval. This authorization will be applicable for 6 months for all installations and Services.

Export to CSV

There are 6 results

○ (CRWW form needed)
 ○ (CRWW approved)
 ★ (on the cusp)
 ⚠ (multi-family)
 💬 (comments)
 (work schedule)
 ⌂ (no early offer)
 👤 (inclusion action team)

Child	Sponsor	Priority	Age Group	Age	DOB	DCN	IM/PR
David Stokes 	Charles Stokes	iB.1 	TD	2 yrs, 2 mo	11.17.2018	03.08.2021	IM
Lily Stokes 	Charles Stokes	iB.1 	IN	0 yrs, 9 mo	04.22.2020	03.08.2021	IM
Nicky Galarza 	Roman Galarza	iB.2	PTD	1 yrs, 6 mo	08.05.2019	02.24.2021	IM
Suzie Galarza 	Roman Galarza	iB.2	PS	3 yrs, 1 mo	12.31.2017	02.24.2021	IM
Ryan Jones	Jane Jones	iB.4	PTD	1 yrs, 1 mo	12.30.2019	12.11.2020	IM
Alex Harris	Neal Harris	iB.4	PS	3 yrs, 7 mo	06.12.2017	02.15.2021	IM

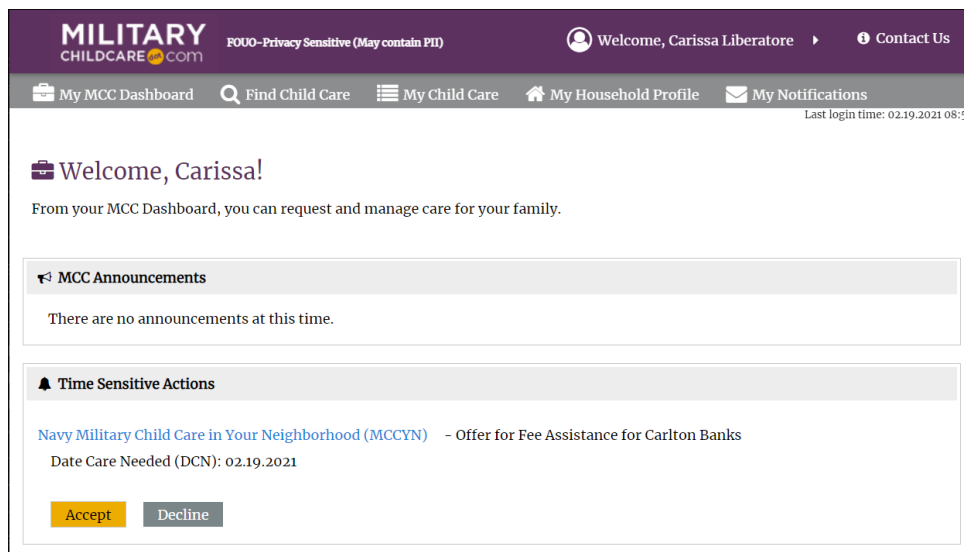
The renewal process will be the same as the initial approval process. The MCC Operations Center will monitor the system to identify CRWW families who need approval in the system – either due to an initial request or whose approval has expired – and then notify the MCC Coordinator with cc to their Service Representative. Upon receipt of this notification, the MCC Coordinator must request the necessary reauthorization from the Installation Commander. Once approved, an authorized user is required to update the CRWW form in MCC before an offer can be made. If the request is denied, a program user must update the family’s household profile with the correct family type.

Military Child Care in Your Neighborhood

Enhancements were made to MCC to support families eligible for Navy and USMC Military Child Care in Your Neighborhood (MCCYN). While these enhancements may not directly impact the actions you take in MCC, it is important to be aware of these changes because (a) families may contact you with questions and (b) you may see MCCYN requests when reviewing the Manage Care tab in a household profile.

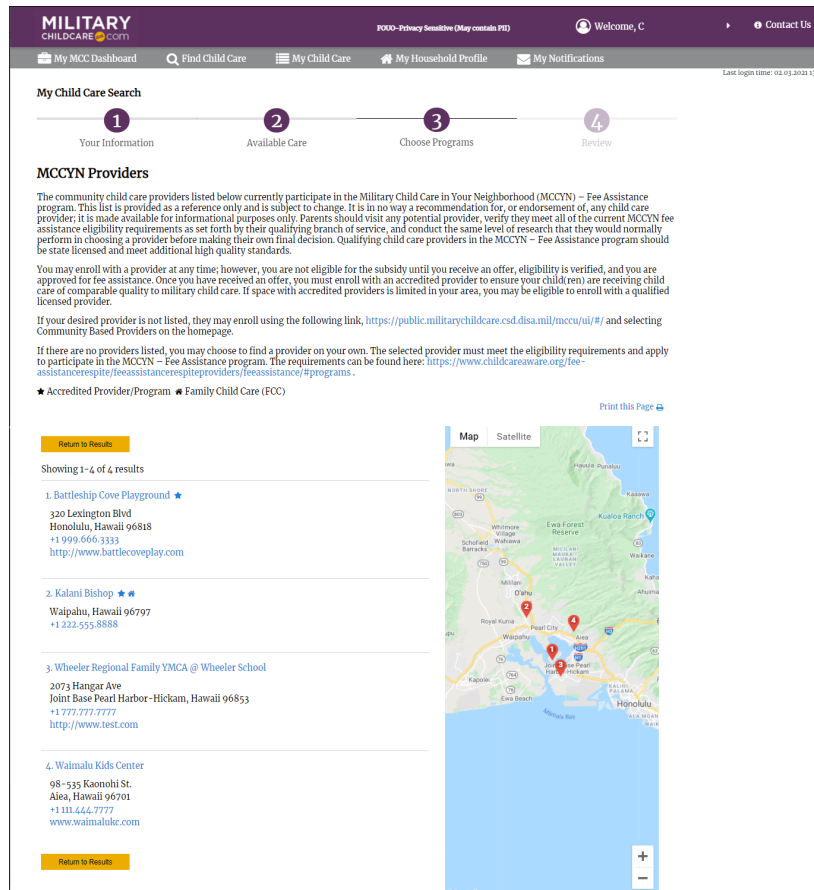
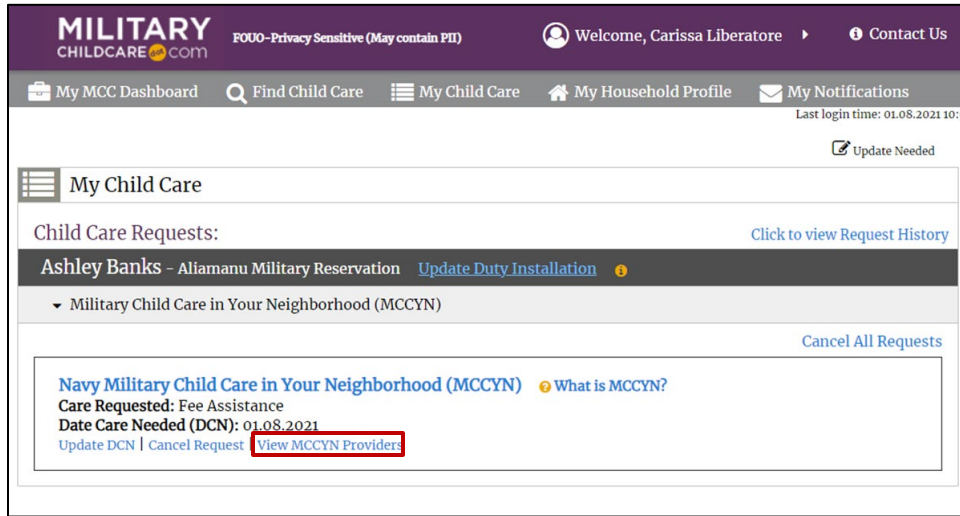
ACCEPT OR DECLINE MCCYN FEE ASSISTANCE OFFERS

Families may accept or decline an offer for fee assistance from Time Sensitive Actions on their dashboard and on their My Child Care page. **Note:** Offers for fee assistance will follow the same rules as offers for military-based care (i.e., offers will expire in 2 business days).



VIEW MCCYN PROVIDERS

A family that has a request for MCCYN Fee Assistance may view it in MCC any time by visiting their My Child Care page. From their My Child Care Page, families can select the View MCCYN Providers link to view a list of approved MCCYN providers with an active provider profile in MCC within 15 miles of the sponsor’s duty installation. This list can be printed and will reflect the most up-to-date data in the system each time it is generated.



MANAGE CARE VIEW

You may view a family's MCCYN requests on the Manage Care tab in the family's Household Profile. You cannot take action on these requests.

The screenshot displays the 'Manage Care' tab in the Military ChildCare.com interface. The header includes the logo, 'FOUO-Privacy Sensitive', and user information 'Welcome, Ruth Bowell'. Navigation links for 'My MCC Dashboard', 'Reports', and 'Management' are visible. The page shows the sponsor's name 'Neal Harris' and priority '1B.4 - Active Duty with Full-Time Working Spouse'. A navigation menu highlights 'Manage Care' among other options like 'Household Profile', 'Policies', 'User Account', 'History', 'Notifications', 'EFMP Manage Care', and 'EFMP History'. Under 'Child Care Requests', there is a section for 'Alex Harris - Marine Corps Base Camp Pendleton' with an 'Update Duty Installation' link. A dropdown menu is expanded to show 'Military Child Care in Your Neighborhood (MCCYN)'. Below this, details for 'Navy Military Child Care in Your Neighborhood (MCCYN)' are shown, including 'Care Requested: Fee Assistance', 'Date Care Needed (DCN): 07.24.2020', and links for 'View History Log' and 'Comments'. Buttons for 'Add MCCYN Request' and 'Add Request' are also present.