



## Program Release Notes 2.2

On 4 December 2021 MilitaryChildCare.com (MCC) was upgraded to include several enhancements. These enhancements are summarized in the table below and additional details are provided in the sections that follow.

Feature	Description
Offer Process Report	The Offer Process and the Children in the Offer Process reports have been updated to include Alternative Viable Option (AVO) and Parent Selected Viable Option (PSVO) offer counts.
Find Care	Changes were made to Find Care that allow families to easily search by installation or address. This includes how families search for child care at locations with and without a CYP presence.
AVO Offer Identifier on Placement List	A new quick-text identifier is shown on the Placement List when the offer made was an AVO offer. 'OFFERED – AVO' is shown below the child's name.
Make Offer/Request Interview Button	"Make Offer" and "Request Interview" buttons have been added to the top of the Make Offer/Request Interview screen, in addition to the bottom buttons, to reduce scrolling.
Where Children Receive Care	Text changes have been made within the Where Children Receive Care function including: the introduction language for new and reconfirming requests and tool tip language for the question, 'Why do we collect this information?'

### Offer Process Report

The Offer Process and Children in the Offer Process reports have been updated include viable option details.

When generating the Offer Process report, program users may choose to select Viable Option Detail. When selected, the report will include additional data tables for AVO and PSVO offers. Note: Selecting the additional option of Care Type will result in AVO data tables for only Full-Day and 24/7 care types as AVOs are not available for other care types.

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### Offer Process Report

The report includes the total number of offers that are in-process during the selected date range. It also includes the total number of offers made during the date range and the number of offers in each status (e.g. response pending, removed, expired, declined, accepted, or completed.)

**\*Required**

**Report Criteria**

**\*Select the report summary level:**

Branch
  Region
  Installation
  Program
  Provider

Select additional information to display within the report:

Care Type  
 Viable Option Detail

**\*Select the Date Range**

To

or [Cancel](#)

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In-Process Offers During This Period - USAG Fort Bragg																		
Parent Selected Viable Option (PSVO)	Overall			Offers Made During this Period				Pending	Removed	Declined During this Period				Accepted	Completed			
	Total Offers In-Process*	Offers made during this period	Offers made prior to this period	Total Offers Made**	Full Offers Made	Partial Offers Made	Out of Sequence Offers	Response Pending	Removed***	Total Declined & Expired****	Declined	Expired	Wait for DCN	Wait for Full Offer	Total Offers In-Process that are Accepted	Waiting to be Completed	Complete - Started	Complete - Did Not Start
Infant	68	57	11	57	57	0	0	0	5	32	20	9	3	0	31	11	13	7
Pretoddler	37	30	7	30	30	0	0	1	1	20	6	10	4	0	15	2	9	4
Toddler	32	21	11	21	21	0	0	1	2	14	2	9	3	0	15	5	6	4
Preschool	69	41	28	41	41	0	0	3	1	29	3	22	4	0	36	2	17	17
Total (Non-School Age)	206	149	57	149	149	0	0	5	9	95	31	50	14	0	97	20	45	32
School Age	119	115	4	115	39	76	21	0	0	78	13	60	5	0	41	24	17	0
Total	325	264	61	264	188	76	21	5	9	173	44	110	19	0	138	44	62	32

In-Process Offers During This Period - USAG Fort Bragg																		
Parent Selected Viable Option (PSVO)	Overall			Offers Made During this Period				Pending	Removed	Declined During this Period				Accepted	Completed			
	Total Offers In-Process*	Offers made during this period	Offers made prior to this period	Total Offers Made**	Full Offers Made	Partial Offers Made	Out of Sequence Offers	Response Pending	Removed***	Total Declined & Expired****	Declined	Expired	Wait for DCN	Wait for Full Offer	Total Offers In-Process that are Accepted	Waiting to be Completed	Complete - Started	Complete - Did Not Start
1A	24	21	3															
1B.1	0	0	0															
1B.2	178	142	36															
1B.3	4	4	0															
1B.4	80	62	18															
1B.5	1	1	0															
1C.1	17	14	3															
1C.2	0	0	0															
1D.1	6	6	0															
1D.2	0	0	0															
2A	5	4	1															
2B	0	0	0															
3A	8	8	0															
3B	0	0	0															
3C	0	0	0															
3D	0	0	0															
3E	1	1	0															
3F	1	1	0															
Total	325	264	61															

In-Process Offers During This Period - USAG Fort Bragg																		
Alternative Viable Option (AVO)	Overall			Offers Made During this Period				Pending	Removed	Declined During this Period				Accepted	Completed			
	Total Offers In-Process*	Offers made during this period	Offers made prior to this period	Total Offers Made**	Full Offers Made	Partial Offers Made	Out of Sequence Offers	Response Pending	Removed***	Total Declined & Expired****	Declined	Expired	Wait for DCN	Wait for Full Offer	Total Offers In-Process that are Accepted	Waiting to be Completed	Complete - Started	Complete - Did Not Start
1A	3	0	3															
1B.1	0	0	0															
1B.2	13	10	3															
1B.3	1	1	0															
1B.4	7	6	1															
1B.5	0	0	0															
1C.1	0	0	0															
1C.2	0	0	0															
1D.1	0	0	0															
1D.2	0	0	0															
2A	0	0	0															
2B	0	0	0															
3A	1	0	1															
3B	0	0	0															
3C	0	0	0															
3D	0	0	0															
3E	0	0	0															
3F	0	0	0															
Total	25	17	8															

When generating the Children in the Offer Process report, a new Viable Option Detail column is included on the report to identify the offer as an AVO or PSVO.

Child	Sponsor	Care Type	Age Group	Priority	Household Branch	Offer Status	Offer Date	Started	Viable Option Detail***	Declined Reason
Child 1	Sponsor 1	Full Day Care	Infant	18.2	Army	Declined	11/17/2021	-	PSVO	Happy with care at current program/provider
Child 2	Sponsor 2	Full Day Care	Infant	18.2	Army	Declined	11/17/2021	-	PSVO	Happy with care at current program/provider
Child 3	Sponsor 3	Full Day Care	Infant	18.2	Army	Declined	11/04/2021	-	PSVO	Need care for siblings
Child 4	Sponsor 4	Full Day Care	Infant	18.2	Army	Complete - Did not start	10/27/2021	-	PSVO	-
Child 5	Sponsor 5	Full Day Care	Infant	18.2	Army	Accepted - Waiting to be completed	11/17/2021	-	PSVO	-
Child 6	Sponsor 6	Full Day Care	Infant	18.2	Army	Complete - Started	11/01/2021	12/06/2021	PSVO	-
Child 7	Sponsor 7	Full Day Care	Infant	18.4	Army	Declined	11/08/2021	-	PSVO	No longer need DoD child care
Child 8	Sponsor 8	Full Day Care	Infant	18.2	Army	Complete - Did not start	11/16/2021	-	PSVO	-
Child 9	Sponsor 9	Full Day Care	Infant	18.2	Army	Declined	11/17/2021	-	PSVO	Received another offer for care at a preferred program/provider
Child 10	Sponsor 10	Full Day Care	Infant	18.2	Army	Declined	11/17/2021	-	PSVO	Received another offer for care at a preferred program/provider
Child 11	Sponsor 11	Full Day Care	Infant	18.2	Army	Accepted - Waiting to be completed	11/17/2021	-	PSVO	-
Child 12	Sponsor 12	Full Day Care	Infant	18.2	Army	Accepted - Waiting to be completed	11/17/2021	-	PSVO	-


## Find Care

Changes have been made to the family Find Care interface including:

- The reference to Duty Installation has been removed. Families will use the dropdown to select an installation or address to use during the search.

- In step one of the search the family is required to select 'Search by an installation' or 'Search near an address' from the drop-down menu. Based on their selection, the system will dynamically display the appropriate fields so that families can enter the installation name or address.

\* Where do you need care for your child? Search by an installation name or address. The system will use the information to show child care options within a 15-mile radius.

Select 

Search by an Installation

Search near an Address or search by including another location.


Search near my home address - 1000 Main St. Bethesda, MD 20889 [Update address](#) [Learn more](#)

Search near another installation

Search near another address

- The family can choose to search by other locations, including a secondary address, if desired.

\* Where do you need care for your child? Search by an installation name or address. MCC will use the information to show child care options within a 15-mile radius.

Search near an Address 

**Input Address**



\*Address near where I need care


St. Elizabeths  
1123 4 th street  
Bethesda, MD 20889

Indicate if you would like to expand your search by including another location.

Search near my home address - 1000 Main St. Bethesda, MD 20889 [Update address](#) [Learn more](#)

Search near another installation







Country   State  

\* Installation  

Search near another address - Cavalier Court, Rockville, MD 20851 [Update address](#)

## Program Release Notes v2.2

Similar updates have been applied to the Manage Care tab's Request for Care process. Program users adding a request on behalf of the family will also use the drop-down list to select the location where the sponsor needs care.

Household Profile	User Account	Manage Care	History	Notifications
<h3>Add New Request</h3> <p>You may use the fields below to create a request for care on behalf of a family. However, because families may find additional child care options by using our search feature, please encourage the family to complete the search and place requests from their dashboard or Find Care. If the family needs assistance accessing MilitaryChildCare.com, please refer them to the MilitaryChildCare.com Support Desk at 855.696.2934 or FamilySupport@MilitaryChildCare.com.</p> <p>* Which child does the family want to find care for?</p> <p><input checked="" type="radio"/> Alice Taylor      Age: 2 years, 1 month, 12 days</p> <p><input type="radio"/> Robert Taylor      Age: 6 years, 5 month, 20 days</p> <p>* Is this request being created because the child selected above was supplanted?</p> <p><input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>* Request for Care Date</p> <p>04.01.2021 </p> <p>* Date Care Needed</p> <p>04.01.2021       Calculated Age: 2 years, 3 month, 12 days</p> <p>Select location where sponsor needs care. Search by an installation or address.</p> <p>Select </p> <p>Search by an Installation</p> <p>Search near an Address</p> <p>Select Program and Care Option</p> <p>* Installation</p> <p>Fort Hood </p> <p>* Program</p> <p>Clear Creek Child Development Center </p> <p>* Care Option</p> <p>Full-Day Care       <input type="checkbox"/> Age Override</p> <p><b>Save</b></p> <p>Or Cancel</p>				

## AVO Offer Identifier

A new quick-text identifier was added to the Placement List. 'OFFERED – AVO' is shown below the child's name when the offer made was an AVO offer.

### Placement List

Filter(5) ▾ Program: Cook Child Development Center

Sort by:  Search by Child Name:

(work schedule)

<p><b>K P</b></p> <p><b>OFFERED – AVO</b></p> <p>Expires on: 12.07.2021, 18:03, GMT</p>	<p>Full-Day Care</p> <p><b>Program Name:</b> Cook CDC</p> <p><b>Date Care Available:</b> 12.07.2021</p> <p>Actions: <a href="#">Accept</a>   <a href="#">Decline</a>   <a href="#">Remove</a></p> <p><a href="#">Comments</a></p>	<p><b>DoD Priority:</b> 1A - Child Development Program Staff</p> <p><b>Sponsor Information:</b></p> <p><b>K P</b> Active Duty Military 820979296806094554 (primary) <a href="mailto:9001601784035_Profile@mcc.com">9001601784035_Profile@mcc.com</a> (UTC -05:00) Eastern Time (US &amp; Canada)</p> <p><b>Spouse Information:</b></p> <p><b>K P</b> Child Development Program Staff-Part Time Working <a href="mailto:9001471784038_Profile@mcc.com">9001471784038_Profile@mcc.com</a> (UTC -05:00) Eastern Time (US &amp; Canada)</p>
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## Make Offer/Request Interview Button

Program users will see “Make Offer” or “Request Interview” buttons at the top of their screen when making an offer or requesting an interview. The new buttons will help reduce scrolling.

MILITARY  
CHILDCARE.com

FOUO-Privacy Sensitive (May contain PII)

Welcome, Crystal Fellows MCC Central

My MCC Dashboard
Management
Last login time: 11.20.2021 11:5

### Make Offer

CDC, Full-Day Care, Infant, DCA: 12.06.2021 [\(Update\)](#)

Showing 76 result(s)

Spaces: 3/3

Make Offer

or Cancel

○ (CRWW form needed)
● (CRWW approved)
★ (child on the cusp)
Ⓜ (inclusion action)
👨‍👩‍👧‍👦 (multi-family)
💬 (comments)

#	Child	Priority	Sponsor	Age Group at DCA	Age at DCA	DOB	DCN
1	<input checked="" type="checkbox"/> I G <a href="#">Comments</a>	1A	A G	IN	0 yrs, 4 mo	07.10.2021	10.12.2021
2	<input checked="" type="checkbox"/> P B <a href="#">Comments</a>	1B.2	A H	IN	0 yrs, 4 mo	08.02.2021	10.25.2021
3	<input checked="" type="checkbox"/> M M <a href="#">Comments</a>	1B.2	A B	IN	0 yrs, 4 mo	08.01.2021	10.15.2021
4	<input type="checkbox"/> U H <a href="#">Comments</a>	1B.2	B K	IN	0 yrs, 2 mo	09.22.2021	10.15.2021
5	<input type="checkbox"/> S V <a href="#">Comments</a>	1B.2	M M	IN	0 yrs, 5 mo	06.12.2021	08.30.2021
74	<input type="checkbox"/> I G <a href="#">Comments</a>	2A	A G	IN	0 yrs, 2 mo	09.16.2021	11.17.2021
75	<input type="checkbox"/> B W <a href="#">Comments</a>	2B	J W	IN	0 yrs, 9 mo	02.23.2021	06.14.2021
76	<input type="checkbox"/> E A <a href="#">Comments</a>	2B	a a	IN	0 yrs, 6 mo	06.06.2021	10.01.2021

Make Offer

or Cancel

## Where Children are Receiving Care

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When families request or reconfirm care and the date care needed is within 30 days of the request date, the family must select the option that best describes where the child is receiving care while they wait for military child care at or near the installation. The following text updates have been made.

1. The introduction language has been updated to make it easier for families to understand the instructions.

For new requests:

Let us know who will care for your child while you wait for military child care at or near {primary search location}. If you use multiple child care options, select the one you use the most.

When reconfirming requests:

Confirm the selection below is still your child's primary care while you wait for military child care at or near {primary search location} and update if necessary. If you use multiple child care options, select the one you use the most.

2. The language in the Tool Tip: Why do we collect this information? has been updated. The same tool tip is used for families placing new requests and reconfirming their requests.

The information you provide helps leadership understand how you care for your child while waiting for military child care and identifies areas where military child care may need to be expanded.

This information does not limit where you can apply for child care or your priority on the waitlist.