

2.0 FCC Provider Training Plan

The next version of MilitaryChildCare.com (MCC) – or MCC 2.0 – will launch on 15 July 2019! ***We need your help to ensure all FCC providers are trained on MCC 2.0 using the resources listed below.***

Training Course

The *Day 1 Essentials for Using MCC 2.0: FCC Provider* training course will be available on the MCC Central Training Center between 8-11 July at 1800 EST and again on 15 July at 0900 EST to support FCC providers' use of MCC 2.0. There are two versions of the course: one tailored for Army and USMC FCC providers and the second tailored for Navy and Air Force FCC providers.

The course will help FCC providers learn about the key changes made to MCC 2.0, the family's experience with MCC 2.0, and essential information they need to perform day-to-day actions in MCC 2.0.

As a reminder, a webinar titled, "Using MCC 2.0: Day 1 Essentials" will be conducted for program staff. FCC providers are not expected to attend the webinar series or watch the webinar recordings posted to MCC Central.

Request: Develop a Training Plan

If your installation operates an FCC program, we need someone at the program (such as the FCC Director, MCC Coordinator, or Training & Curriculum Specialist) to create and implement an FCC provider training plan on MCC 2.0. Suggestions include:

1. Scheduling a group training with your providers. Using the training course as the foundation of the session, show the video segments and summarize the html written content
2. Asking each FCC provider to watch the training course individually

Regardless of the format, consider the following when developing the training plan:

1. Ensure providers know they are required to review the MCC 2.0 FCC provider training course and share why this training is important to their daily work
2. Provide a way to collect and respond to questions
3. Include a timeline so providers understand when training needs to be complete
4. Ensure providers know how to access the MCC Central Training Center:
 - a. Go to MilitaryChildCare.com, and select the Program Login link at the bottom right-hand corner, and log on.
 - b. From the MCC dashboard, select the MCC Central button on the top of the screen, and then select the OK button to acknowledge the disclaimer to access MCC Central
 - c. From the MCC Central home page, select the Learn More button from the Training Center tile.